

# Appropriate Monitoring for Schools

May 2025



## Monitoring Integrator Checklist Responses

Schools (and registered childcare providers) in England and Wales are required “to ensure children are safe from terrorist and extremist material when accessing the internet in school, including by establishing appropriate levels of filtering”. Furthermore, it expects that they “assess the risk of [their] children being drawn into terrorism, including support for extremist ideas that are part of terrorist ideology”. There are a number of self review systems (eg [www.360safe.org.uk](http://www.360safe.org.uk)) that will support a school in assessing their wider online safety policy and practice.

The Department for Education’s statutory guidance ‘Keeping Children Safe in Education’ obliges schools and colleges in England to “ensure appropriate filters and appropriate monitoring systems are in place and regularly review their effectiveness” and they “should be doing all that they reasonably can to limit children’s exposure to [Content, Contact, Conduct, Contract] risks from the school’s or college’s IT system” however, schools will need to “be careful that “over blocking” does not lead to unreasonable restrictions as to what children can be taught with regards to online teaching and safeguarding.”

By completing all fields and returning to UK Safer Internet Centre ([enquiries@saferinternet.org.uk](mailto:enquiries@saferinternet.org.uk)), the aim of this document is to help monitoring integrators to illustrate to schools which monitoring solution they utilise/recommend and what additional services they provide that enhance the system to support schools. Fully completed forms will be hosted on the UK Safer Internet Centre website alongside the definitions

The results will help schools better assess, in conjunction with their completed risk assessment, if the monitoring system is ‘appropriate’ for them.

Company / Organisation	PC Repair Leeds LTD trading as QLine IT (company 07500720)
Address	6 Killingbeck Court, Leeds, LS14 6FD
Contact details	Carl-Darren Marx, Managing Director. 0330 1700 092. cdm@qlineit.com. qlineit.com/childrenshomes
Date of assessment	18 June 2026

Monitoring System	Senso.cloud for device level safeguarding monitoring on Windows and macOS, with SafeDNS web access logging and UniFi CyberSecure threat detection at network level, delivered together as the QLine IT Digital Safeguarding Platform.
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Please indicate why this monitoring system has been adopted or recommended

Senso.cloud is recognised by the UK Safer Internet Centre and provides real time, device level

monitoring through keyword and phrase detection, screen capture on a violation, and image and visual threat inspection using AI driven detection. It assigns a severity to each concern and sends real time alerts to nominated safeguarding staff. QLine subscribes to the Senso managed monitoring service, so a specialist safeguarding team reviews and triages alerts around the clock and escalates significant concerns, which suits the higher risk profile of young people in residential care. Responsibility for the safeguarding response remains with the home or school.

If relevant, please indicate how you enhance the monitoring system

QLine delivers monitoring in two tiers. Where software can be installed on a young person's own or a shared computer, Senso.cloud is deployed on Windows and macOS, with each young person signing in under their own Azure login so activity is attributed to the right individual. Monitoring keyword libraries are tailored in consultation with each home or school at implementation, reflecting the age and vulnerability of the young people, and continue when the device is used away from the home. For all devices, including those that cannot take the agent, SafeDNS access logs and UniFi CyberSecure threat detection provide internet and web access monitoring, attributed by MAC address and held per client on the UniFi central portal for 90 days. Senso monitoring data is held on Microsoft Azure in the UK and EEA. QLine reports network flagged activity to the home through a recorded support ticket process, and the home records concerns in its own system such as Clearcare, Access or Mentor. QLine is Cyber Essentials Plus certified.

Please note below opportunities or enhancements to support schools (and other settings) with their obligations around Keeping Children Safe in Education?

QLine supports settings with around the clock managed monitoring, an acceptable use notice that informs young people and staff that activity is monitored, written social worker permission before any personal device is monitored, annual reviews of monitoring provision, and guidance to help designated safeguarding leads act on and record alerts in line with Keeping Children Safe in Education.

## MONITORING INTEGRATOR SELF-CERTIFICATION DECLARATION

In order that schools can be confident regarding the accuracy of the self-certification statements, the supplier confirms:

- that their self-certification responses have been fully and accurately completed by a person or persons who are competent in the relevant fields
- that they will update their self-certification responses promptly when changes to the service or its terms and conditions would result in their existing compliance statement no longer being accurate or complete
- that they will provide any additional information or clarification sought as part of the self-certification process
- that if at any time, the UK Safer Internet Centre is of the view that any element or elements of a provider's self-certification responses require independent verification, they will agree to that independent verification, supply all necessary clarification requested, meet the associated verification costs, or withdraw their self-certification submission.

Name	Carl-Darren Marx
Position	Managing Director
Date	18 June 2026
Signature	